



Cummins Rocky Mountain LLC  
651 North 101<sup>st</sup> Avenue  
Avondale, AZ 85323  
Phone - 623-474-2700

January 29, 2009

Precision Heavy Haul  
Attn: Mike Poppe  
433 South 83rd Avenue  
Tolleson, AZ 85353

Dear Mr. Poppe,

As you are well aware, we at Cummins Rocky Mountain have relied more and more on the services of Precision Heavy Haul. The purpose of this letter is to formally and publicly commend the team members at PHH for their assistance and initiative to go above and beyond on the Verizon project we recently had your company haul out to Vista California.

I have never before written a letter like this on an entirely unsolicited basis. However, in this case I was so impressed by the support and service provided by Tracy, Seth and Jeremy that I felt compelled to write a letter of thanks.

It was Tracy's consistent reassurance that held our team together in a critical situation. Our team was very impressed by his expertise, knowledge, and ability to continue to provide excellent customer service in a strained situation.

I am most impressed by your drivers Seth and Jeremy that were assigned the task of driving the unit out to Vista. Just when this project comes together we stumble upon another new and sometimes larger challenge. There were a few hiccups along the way to Vista with another heavy hauler getting our tank to site. Without Seth and Jeremy consistently feeding Cummins Rocky Mountain staff the details and occurrences on the job site we could have run into several more difficulties. It is thanks to your two drivers that we were able to avoid more potential complications.

Please pass our praise on to your staff, they certainly deserve it.

Warm regards,

Rebecca Veatch

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Grand Junction, CO  
Phoenix, AZ  
Boise, ID

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Albuquerque, NM  
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